



Discount Transportation Service
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Credit card authorization & contract form, Terms and Conditions, Rules, Regulations & Release of liability.

PLEASE PRINT OUT AND COMPLETE THIS AUTHORIZATION AND RETURN IT TO OUR OFFICE BY FAX OR BY E-MAIL.
Ez Vans-Ez Bus Credit Card Authorization form:

Credit Card Number: _____ PayPal_____ (PayPal visit our website). Invoice: _____

Expiration: ____, ____, _____

Verification # (the last 3 or 4 digits on the back of the credit card): _____

Credit Card Billing Address:

Address: _____ City _____ State _____ Zip _____

Total Charges\$: _____ Gratuity \$: _____ Gratuity %: _____

Full balance will be charged within the cancellation terms, we process authorization.

Full contract charge will apply and is non-refundable unless the contract is cancelled with the cancellation time.

- a) Motor coaches, Limo buses, Sprinter vans and Mini coaches must be cancelled 10 days before the pickup time.
- b) Limousines, Vans & SUVs from 6-15 passengers must be cancelled 5 days before the pickup time.
- c) For all airport and small trips cancellation must be 6 hours before the pickup time.
- d) All reservations are subject to minimum of 60% non-refundable deposit.
- e) Proms & Homecoming events reservations cancellation must be received 21 days prior to the pickup time.

1. No alcohol consumed by under the age of 21 years in any authorized vehicles. We reserve the right not to allow alcohol.
2. No SMOKING inside the vehicles, \$150.00-\$500 charge per incident. No exceptions. No use of any illegal drugs of any kind.
3. All tolls and parking and airport fees are not included in the contract rate.
4. Damages to the vehicles caused by the passengers/ guests, client/ the card holder are responsible for the full repair charges.
5. Charge of \$150-\$500 fees for any excessive clean up, and sanitation, and charge of \$30-\$100 for alcohol fee.
6. All unruly persons will be dropped off at the sole discretion of the driver with no refund.
7. Ez Vans-Ez Bus shall not be responsible for any claim for missing, damaged, stolen property, damaged personal belongings or any items left in the vehicle.
8. Overtime will be billed in an **hour increments**. Customer agrees that overtime will be billed at the contracted rate.
9. Cancellations must be made by e-mail or fax within the cancellation terms (see above) to avoid being billed for the full contract.
10. Clients agree that replacement vehicles may be substituted in the event of any major mechanical issues, Ez Vans-Ez Bus shall not be liable for circumstances beyond its control including but not limited to weather, road conditions and breakdowns, flat tire, Accident, ext.
- 11-Additional time will be charged if clients are not ready to board the vehicles within 15 minutes on pick up & drop off contracts.
- 12-We reserve the right to refuse driving on any roads where conditions are unsafe, we reserve the right to refuse service to anyone.
- 13- Clients/guests to be informed that the vans/buses are higher than usual vehicles and may be more difficult to get in and out of the vehicles especially for elderly guests and with medical condition. Guests must use caution to get in and out since our vans are higher.
- 14-Children under the age of 8 must be in a car seat or booster seat, and 4' 9" or taller be secured by a safety belt in the back seat.
- 15- Rides with multiple pickups /drop offs (except hourly rate) can be subject to additional charges of \$20.00 per stop-\$40 wait time.
- 16-Full charges also apply if the passenger fails to show up and/or fails to contact our office.
- 17-vehicles cannot be loaded beyond seating capacity.
- 18-Due to the traffic or other issues, we are not responsible for the delay of arrival time, loss, damage, expense or delay occurs during the service hours, the company assumes no liability as a carrier and is not to be held responsible for any loss, damage, expense or delay cost.
- 19- Client are informed that we could use (farm out) affiliated company service provider to provide service.
20. EMPLOYESS & PASSENGERS ARE REQUIRED TO WEAR FACE MASKS AT ALL TIMES WHILE ON BOARD ANY OF OUR VEHICLES.
21. PASSENGERS PRESENTING ANY SIGNS AS LISTED BY CDC FOR COVID-19 WILL NOT BE PERMITTED ON BOARD OF OUR VEHICLES.

22. CLIENT WILLINGLY AGREES TO COMPLY WITH THE STATED AND CUSTOMARY TERMS AND CONDITIONS FOR PARTICIPATION AS REGARDS TO THE PROTECTION AGAINST INFECTIOUS DISEASES. IF, HOWEVER, THE CLIENT OBSERVES ANY UNUSUAL OR SIGNIFICANT HAZARD DURING HIS/HER PRESENCE OR PARTICIPATION, THEY WILL REMOVE THEMSELVES FROM PARTICIPATION AND BRING SUCH TO THE ATTENTION OF THE NEAREST OFFICIAL IMMEDIATELY.

CDC COMPLIANT CLEANING SOLUTIONS ARE BEING USED TO PREVENT THE SPREAD OF COVID-19 ON THE SEATS, HANDRAILS, SEATBELTS, AND ALL OTHER VISIBLE SURFACES.

PLEASE SIGN THIS AGREEMENT AND RETURN TO CONFIRM YOUR TRIP. PRICE IS BASED ON TIME OR MILES GIVEN WHEN ORDERED AND FINAL COST MAY BE ADJUSTED ACCORDINGLY

All credit card, PayPal, e-checks are subject to 1.98% (3.98% for international cards) processing fees.
All offers, quotes and inclusions are subject to availability and may change or be terminated without notice. Seasonal surcharges, availability, sold out dates and restrictions may apply. Any unused portion(s) of inclusions are nonrefundable and. Cancellation and change fees may apply. Ez Vans-Ez Bus disclaims liability for any inaccuracies or typographical errors.

The company is not responsible and do not accept any further dispute or claim regarding cash payment, tip/service fees, or the balance paid directly to the driver and will not honor any credit (except in writing with prior arrangement).

Quotes are valid for 24 hours. Rates are subject to availability. Confirmations are not guaranteed reservations, until guaranteed by valid method of payment.

I agree to pay for any and all charges, over time, damages my party may cause during the rental periods. I also agree to the above terms, rules and regulations.

All damages, over time, extra stops, additional wait time, are the sole discretion of the driver & will have charges. The prices above are best estimates only.

Client Name (Print): _____

Client signature: _____ **Date** _____

Pick up guest: _____

Email: _____ **Phone:** _____ **Fax:** _____

Pick-up Address * 1 _____

Wait & Return Instruction: _____

Pick up time: _____

City: _____ **State:** _____ **Zip:** _____

Pick up Date: _____

Destination: _____

City: _____ **State:** _____ **Zip:** _____

Return Pick up time: _____

Vehicle Type: _____

Guest Cell #: _____

No. Of Guests: _____